**Package to ITI**

297. SHRI TAPAN KUMAR SEN: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are considering to provide a package to ITI to bail out the PSU from losses; and

(b) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) and (b) Presently, there is no proposal to provide any package to ITI to bail out from losses. However, Government is processing the proposal for payment of Rs. 252 crore to ITI for paying the outtanding statutory dues and converting Rs. 100 crores towards VRS to interest free loan simultaneously writing it off from the Government account.

**Quality of mobile service in Assam**

298. SHRI URKHAO GWRA BRAHMA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government's attention has been drawn towards the fact that the BSNL mobible service is turning bad to worst in Assam;

(b) if so, the reasons therefor; and

(c) the number of private mobile operators in Assam and the way they are helping in enhancement of mobile cnnectivity in the State?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Sir, the mobile service of BSNL is satisfactory in Assam. As per the Telecom Regulatory Authority of India (TRAI), the performance report of Cellular Mobile service in respect of Assam circle for the quarter ending September, 2006, BSNL is meeting the benchmarks for all the Quality of Service (QoS) parameters. Relevant portion of the report is given in Statement-I (*See* below).

(b) Does not arise in view of (a) above.

(c) There are four private mobile operators *viz* Reliance, Hutch, Bharti and Dishnet and one PSU (BSNL) in Assam. Details of quarterly subscriber base from March, 2006 onwards and January, 2007 are given in Statement-II.

## Statement-I

*Performance of QoS Paramaters for Cellular Mobile Services as reported by CMSPs for the quarter ending 30th September, 2006.*

| Parameters | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | (A) Network Performance | | | | | | | | | | | | (B) Customer help lines | |
| | (i) | (ii) | (iii) | | | | | | | (iv) | (v) | (vi) | | (i) |
| | Accumulated down time of community isolation | Call Setup success rate (Within lices-cees own net work) | Service Access Delay | | | | | | | Blocked Call Rate | Call drop Rate | %age of Connections with good voice Quality | | Response time to the customer for assitance. |
| | Benchmarks | | | | | | | | | | | | | |
| Service Providers | < 24 hrs. | > 95% | Between 9 to 20 sec. depending upon no. of paging attempts (average of 100 calls = <15 Sec.) | (i) SDCCH/Paging Channel Congestion <1% | | | | | | (ii) TCH Congestion <2% | | | i) % age of calls answered (electronically) within 20 sec. =>20% | i)% age of calls answered (electronically) within 40 sec. =>80% | i)% age of calls answered (voice to voice) within 60 sec. =>80% | i)% calls answered by operator (voice to voice) Within 90 sec. 95% |
| | | | | Month 1 | Month 2 | Month 3 | Month 1 | Month 2 | Month 3 | | | | | | | |
| **Assam** | | | | | | | | | | | | | | | | |
| Bharti Airtel Limited | 2.86 | 95.67% | 8.00 | 0.96% | 0.96% | 0.82% | 0.12% | 0.91% | 0.90% | 1.50% | 96.45% | 100.00% | 100.00% | 87.00% | 95.00% |
| BSNL | 3.30 | 96.67% | 12.00 | 0.90% | NA | 0.90% | 1.90% | NA | 1.70% | 2.42% | 96.67% | 82.00% | 97.00% | 81.00% | 95.00% |
| Reliance Telecom | 16.42 | 97.30% | 8.43 | 0.74% | 0.81% | 0.90% | 4.92% | 4.90% | 4.90% | 0.96% | 95.80% | NA | NA | 80.00% | 95.00% |
| Dishnet | 0.00 | 98.24% | 8.00 | 0.89% | 0.86% | 0.87% | 0.86% | 0.89% | 0.86% | 0.60% | 99.75% | 94.00% | 97.00% | 86.00 | 92.00% |

Service providers not meeting the benchmarks NA=Data not available N/Ap=Not applicable

***Statement-II***

*Subscriber base on BSNL and private Mobile operators*

| | March, 06 | June, 06 | Sept., 06 | Dec., 06 | Jan., 07 |
|---|---|---|---|---|---|
| Reliance | 205672 | 237718 | 242734 | 319935 | 340332 |
| BSNL | 377038 | 427895 | 454836 | 502904 | 512154 |
| Bharti | 180405 | 292981 | 392280 | 458507 | 524228 |
| Dishnet | 68808 | 168411 | 308540 | 447849 | 496465 |
| TOTAL | 831923 | 1127005 | 1398390 | 1729195 | 1873179 |

**Curbing of cyber crimes**

†299. SHRI BALAVANT *ALIAS* BALAPTE:
SHRI SHREEGOPAL VYAS:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that the ratio of cyber crime is constantly increasing amidst increasing influence of information technology in the country;

(b) whether it is also a fact that the fraud of crores of rupees takes place every year in the country through the cyber crime;

(c) if so, the details thereof for the last two years; and

(d) the details of steps being taken by Government with a view to curb the cyber crime?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir. As per the data maintained by national Crime Records Bureau (NCRB), the incidence of cyber crimes registered under IT Act and IPC sections during the year 2003, 2004 and 2005 are 471, 347 and 481 cases respectively and Central Bureau of Investigation (CBI) had registered 5

†Original notice of the question was received in Hindi.